



VICTIM SERVICES

TN District Attorneys General Conference Statewide Victim Witness Coordinator

Contact your district attorney general's office or victim witness coordinator for assistance with a victim impact statement or information about attending hearings
615.532.5591 or www.tndagc.org

TN Criminal Injuries Compensation Program

Information and eligibility status
615.741.2734 or www.treasury.state.tn.us/injury/

TennHelp or (211)

Local community and social services for victims of crime
www.tennhelp.com - enter "crime victim" in the search menu
or call 211 and give a zip code or city

TN Department of Correction Victim Services

State offender information
615.741.1000, Ext. 8145
www.tn.gov/correction/victiminformation/victimservices.html

TN Board of Probation and Parole - Victim Services

615.532.8112 or www.tn.gov/bopp/bopp_bo_vs.htm

TN Domestic Violence HOTLINE

Victims of domestic abuse, sexual assault, or stalking needing immediate assistance with filing order of protection or domestic violence complaints
1.800.356.6767

National Domestic Violence Hotline

1.800.799.SAFE (1-800-799-7233)
1.800.787.3224 (TTY/TDD)

TN Coalition Against Domestic and Sexual Violence

Domestic violence and sexual assault programs/referrals
615.386.9406 or 1.800.289.9018
www.tcadsv.org

PROVIDED BY THE TENNESSEE SHERIFFS' ASSOCIATION

615.547.0112 or 615.547.0277

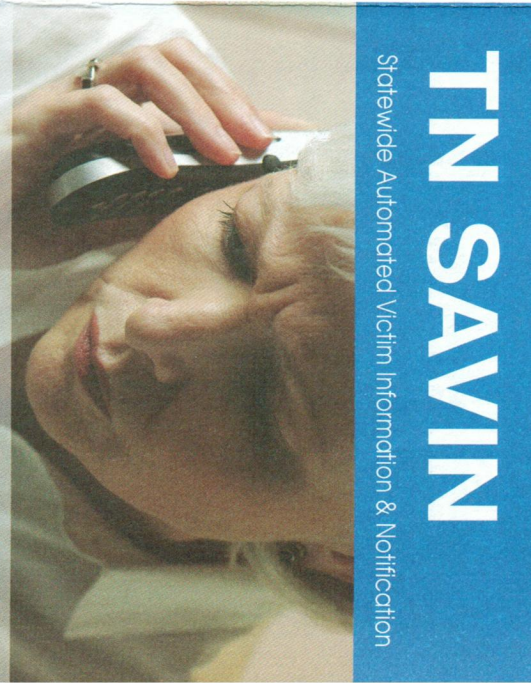
tsasavln@bellsouth.net

IN PARTNERSHIP WITH APPRISS®

Notes:



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TN SAVIN

Statewide Automated Victim Information & Notification

VICTIMS HAVE THE RIGHT TO KNOW

Tennessee Statewide
Automated Victim
Information & Notification
Service

Access to Information & Notification for
Offender Custody Status

1-888-868-4631

TTY 1-866-847-1298

www.vinelink.com

A service provided by the
Tennessee Sheriffs' Association



This project is funded under an agreement with the
Tennessee Department of Finance and Administration.

TENNESSEE STATEWIDE AUTOMATED VICTIM INFORMATION AND NOTIFICATION SERVICE

SAVIN is an automated service that lets you track the custody status of offenders in county jails. By calling the toll-free number or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone and e-mail if the custody status of an offender changes.

Information

Call **1-888-868-4631** or visit www.vinelink.com and follow the instructions to access custody information. TTY/TDD users can call **1-866-847-1298** to reach an operator who will assist you in registering to receive updates about a specific offender.

Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When SAVIN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets SAVIN know that you received the call and will stop the service from calling you again.



- If you feel you are in danger, call 911 immediately.
- Since SAVIN calls automatically when an offender's custody status changes, you may get a call from SAVIN in the middle of the night.
- If you do not answer a notification call, SAVIN will leave a message. If there is no answer, SAVIN will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- SAVIN is confidential. The offender will not know you are registered with SAVIN.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Write down the following information,
tear off this panel,
and keep in a safe place:

1-888-868-4631
TTY 1-866-847-1298

Offender name

Offender number

Your four-digit PIN

USING SAVIN

Information

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www.vinelink.com



Do not rely solely on SAVIN for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.